

Implement Webhook monitoring

Backlog Item	User Stories	Acceptance Criteria
Implement webhook monitoring	As a user, I want to have a view of my webhook notifications to track activities and identify issues	<p>Acceptance Criteria</p> <ul style="list-style-type: none">• Ensure that there is a webhook dashboard display showing a log of all webhook events sent to their endpoints. This should details such as Reference, Status, Status Description, Date and Resend Button• Ensure that the dashboard includes webhook performance analytics, such as average response time, percentage of failed events, and trends over time.• Limit the period of the webhook analytics to 2 weeks only, with a tooltip informing users about the 2 weeks limit on webhook transactions.• Webhook dashboard should only be visible to merchants who have set up webhook notifications.• Ensure that when a webhook fails, the merchant gets an email notification alerting them.• Ensure that the notifications show detailed logs showing response codes, error messages, and headers for failed webhook attempts.• Allow merchants to manually resend failed webhook events from their dashboards. Successful events cannot be retried.

APIs/Other Technical Documentation: N/A

Feature Value / Strategic Objective (Benefit or Advantage): Operational Efficiency

Owner: Product

UI/UX Design:  <https://www.figma.com/proto/mvfYaKhxd7LrJCxILRhzo/Quickteller-Business?node-id=461-3130&starting-point-node-id=386%3A2234> Connect your Figma account

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Expectation Flow:

