

VERVE ACCESS EMAIL NOTIFICATION FLOW

For Artwork

1. Artwork Submission to Corporate Initiator
2. Artwork Submitted for Review to Corporate Approver
3. Artwork Approved to Corporate User
4. Artwork to Created to Admin & Corporate Initiator
5. Artwork Rejected to Corporate Initiator

For Card

1. Card production Approval Request Submission to Corporate Initiator
2. Card Request Submitted for Review to Corporate Approver
3. Card production Approval Request Submitted for Final Approval to Corporate Initiator
4. Card production Approval Request Submitted for Final Approval to Verve Admin
5. Card production Approval Request Approved to Admin & Corporate Initiator
6. Card production Approval Request Rejected to Admin & Corporate Initiator

For Scheme Rule

1. Scheme Rule Update to Corporates (Corporate, issuer and perso)

For Whitelist Card

1. Card Whitelist Request Submission to Corporate Initiator
2. Card Whitelist Submitted for Review to Corporate Approver
3. Whitelist Request Approved to Corporate Initiator & Approver
4. Whitelist request rejected to Corporate Initiator

For Unwhitelist Card

1. Card Unwhitelist Request Submission to Corporate Initiator
2. Card Unwhitelist Submitted for Review to Corporate Approver
3. Unwhitelist Request Successful to Corporate Initiator & Approver

4. Unwhitelist request rejected to Corporate Initiator and Approver

For Decal

1. Decal Request to Corporate Initiator
2. Decal Request Submitted for Review to Corporate Approver
3. Decal Request that has been approved by Corporate Admin to Verve Admin
4. Decal Request that has been approved by Corporate Admin to Corp Initiator
5. Decal Request that has been rejected by Corporate Admin to Corp Initiator

For Report Upload

1. New Report Upload to Verve Admin and Corporate Admin

VMMR EMAIL NOTIFICATION FLOW

1. VMMR script Upload by Scheme Admin/Manager - email notification to scheme users
2. VMMR script Upload by Scheme Admin/Manager - email notification to corporate users (admins?)
3. VMMR Report Upload by Bank User - email notification to Bank Admin
4. VMMR Report Approval by Bank Admin - email notification to Bank User
5. VMMR Report Decline by Bank Admin - email notification to Bank User
6. VMMR Report Approval by Bank Admin - email notification to Scheme Manager
7. VMMR Report Scheme Fee update by Scheme Manager - email notification to Scheme Admin
8. VMMR Report Fee Redraft by Scheme Admin - email notification to Scheme Manager
9. VMMR Report Fee Approval by Scheme Admin - email notification to ISW Operations
10. VMMR Report Validate Billing by ISW Operations - email notification to ISW Finance
11. VMMR Report Validate Credit by ISW Finance - email notification to scheme management